

# Return voucher / Repair order / Error report



**PT. Guentner Indonesia**  
**Wonokoyo, Beji, Pasuruan 67154**  
**Indonesia**

## Order Data / Customer Data:

|                          |                |
|--------------------------|----------------|
| <b>Name:</b>             | <b>Phone:</b>  |
| <b>Company:</b>          | <b>Fax:</b>    |
| <b>Street:</b>           | <b>http://</b> |
| <b>Postal code/City:</b> | <b>Email:</b>  |

**Data concerning original order:** (please fill in at least one position concerning the original order)

|                     |                            |
|---------------------|----------------------------|
| <b>Serial No.:</b>  | <b>Purchase Order No.:</b> |
| <b>Project No.:</b> | <b>Invoice No.:</b>        |

### Reason of return:

- Wrong delivery
- Wrong purchase order
- Warranty claim
- Damage in transit
- Cancellation by end customer
- Failure complying with error description
- Repair/estimate of cost
- Other

### Installation location:

### Appearance of Failure:

- During startup at end customer
- During operation
- When turning on
- When turning off

### Type of Error:

- Error occurs sporadically
- Error occurs continuously
- Error occurs only in certain situations

### Description of Error:

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Please enclose this document with your return delivery!

Send return deliveries to Service Department  
Address: PT Güntner Indonesia  
Ds. Wonokoyo Kec. Beji  
Pasuruan-Indonesia 67154